

DHHR's Office of Inspector General (OIG) is:

- Autonomous
- Independent
- Neutral

The OIG is comprised of seven units:

- Board of Review
- Foster Care Ombudsman
- Investigations and Fraud Management
- Office of Health Facility Licensure and Certification
- Olmstead Office
- Quality Control
- WV Clearance for Access: Registry and Employment Services

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**West Virginia
Department of
Health and Human
Resources**



**Office of Inspector
General**

OIG Mission

The Office of Inspector General, by impartial evaluation, investigation and reporting, seeks to ensure the integrity of Department programs and operations including the fair, accurate and nondiscriminatory delivery of benefits and services to qualified state residents.

DHHR's OIG Units

Board of Review

Preserves the integrity of Department programs by providing due process to grievants through impartial hearings and timely decisions.

Foster Care Ombudsman

Independent, impartial, and confidential resource that advocates for the rights of foster children and foster/kinship parents, investigates and resolves complaints, and makes recommendations and proposals for systemic reform.

Investigations and Fraud Management

Conducts investigations of internal matters at the direction of the Inspector General, and conducts investigations of suspected fraud and abuse within the programs the Department administers.



Office of Health Facility Licensure and Certification (OHFLAC)

Helps shape healthy environments for clients, patients and residents within health care facilities by promoting the quality services and high standards of care that exist when facilities are in compliance with state licensure.

Olmstead Office

Assists all West Virginia residents with disabilities to have the opportunity to receive supports and services in the most integrated setting in the community in compliance with Title II of the Americans with Disabilities Act and the Olmstead decision.

Quality Control

Assures the integrity of Department programs through impartial evaluation of program benefit determinations.

WV Clearance for Access: Registry & Employment Screening (WV CARES)

Establishes efficient, effective and economical procedures for conducting background checks on all prospective direct patient access employees of long-term care facilities and providers.